

Below are resources that may be able to assist you during Winter Storm Fern in the **Mid-Atlantic region** of the United States, which include state-specific information for **Delaware, District of Columbia, Maryland, North Carolina, and Virginia**. To access these websites, please click on the links. You may wish to contact these providers for additional information.

Winter Storm Preparedness and Recovery

<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm.html>

<https://www.ready.gov/winter-weather>

<https://www.ready.gov/power-outages>

<https://www.nationwide.com/lc/resources/emergency-preparedness/articles/winter-weather>

<https://www.weather.gov/dlh/extremecold>

<https://www.weather.gov/safety/winter-ice-frost>

<https://www.cdc.gov/disasters/winter/index.html>

<https://www.alz.org/help-support/caregiving/safety/in-a-disaster>

<https://www.nctsn.org/what-is-child-trauma/trauma-types/disasters/winter-storm-resources>

<https://www.nctsn.org/resources/simple-activities-children-and-adolescents>

<https://www.nctsn.org/resources/help-kids-cope>

National Weather Service

<https://www.weather.gov>

American Red Cross

- Local Chapter: To find your local Red Cross chapter, please visit <https://www.redcross.org/find-your-local-chapter.html>.
- Shelter: To locate any shelters that may be open in your area, please visit <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>
- Smartphone Apps: To access updates on the current emergency and information on safety during a disaster, download the apps from <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html>

Federal Emergency Management Agency (FEMA)

500 C Street Southwest
Washington, DC 20472

800-621-FEMA (3362) <https://www.fema.gov>

If a disaster is declared in your area, please call to apply for assistance or visit <https://www.disasterassistance.gov>.

FEMA Text Message Program

- To locate an open emergency shelter, text SHELTER and a zip code to 43362 (4FEMA).
- To locate an open Disaster Recovery Center, text DRC and a zip code to 43362 (4FEMA).

Please note that standard message and data rates apply.

2-1-1/United Way

<https://www.211.org/about-us/your-local-211>

2-1-1 is an easy-to-remember phone number that connects callers to information and services in times of need. It is available 24 hours a day, seven days a week, even during disasters. Please call if you are seeking resources such as clothing, food, or programs for your family. You may also type in your zip code to locate your local 2-1-1 agency at the link above.

Feeding America (Local Food Bank Locator)

<https://www.feedingamerica.org/find-your-local-foodbank>

Local Salvation Army Locator

<https://www.salvationarmyusa.org>

SAMHSA Disaster Distress Helpline

Nationwide hotline: 800-985-5990

Text "TalkWithUs" to 66746

<https://www.samhsa.gov/find-help/disaster-distress-helpline>

Crisis Text Line

Text "HOME" to 741-741, chat online, or talk via WhatsApp.

<https://www.crisistextline.org/>

988 Suicide & Crisis Lifeline

Nationwide hotline: 800-273-8255

Call or text 988 or chat online.

<https://988lifeline.org>

Delaware

Delaware Power Outages Map

<https://poweroutage.us/area/state/delaware>

Road Closures

For information about road closures, you may dial 511 or obtain information online at https://deldot.gov/Traffic/travel_advisory/#advisories.

Delaware Emergency Management Agency

<https://dema.delaware.gov>

<https://governor.delaware.gov/state-of-emergency>

<https://www.facebook.com/DelawareEMA>

<https://x.com/DelawareEMA>

Delaware Association of Chiefs of Police

<https://depolicechiefs.org>

Delaware Health and Human Services

- Food Stamps
<https://dhss.delaware.gov/dss/foodstamps>
- Low Income Energy Assistance
<https://dhss.delaware.gov/dss/liheap>
- Temporary Assistance for Needy Families
<https://dhss.delaware.gov/dss/tanf>

District of Columbia

D.C. Power Outages Map

<https://poweroutage.us/area/state/district%20of%20columbia>

Road Closures

<https://www.fhwa.dot.gov/trafficinfo/dc.htm>

Homeland Security and Emergency Management Agency

<https://hsema.dc.gov>
<https://www.facebook.com/HSEMADC>
<https://www.facebook.com/HSEMADC>

National Sheriffs' Association

<https://www.sheriffs.org>

District of Columbia Department of Human Services

- Supplemental Nutritional Assistance Program (SNAP)
<https://dhs.dc.gov/service/supplemental-nutrition-assistance-program-snap>
- Low Income Energy Assistance (LIHEAP)
<https://doee.dc.gov/liheap>
- Temporary Assistance for Needy Families (TANF)
<https://dhs.dc.gov/service/temporary-cash-assistance-needy-families-tanf>

Maryland

Maryland Power Outages Map

<https://poweroutage.us/area/state/maryland>

Road Closures

For information about road closures, you may dial 511 or obtain information online at <https://chart.maryland.gov>.

Maryland Department of Emergency Management

<https://mdem.maryland.gov/pages/home-12345.aspx>

<https://www.facebook.com/MDMEMA>

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Maryland Sheriffs' Association

<https://www.mdsheriffs.org>

Maryland Department of Human Services

- SNAP (Supplemental Nutritional Assistance Program)
<https://dhs.maryland.gov/supplemental-nutrition-assistance-program>
- Energy Assistance

- <https://dhs.maryland.gov/office-of-home-energy-programs/how-do-you-apply>
- Temporary Cash Assistance
<https://dhs.maryland.gov/weathering-tough-times/temporary-cash-assistance/>

North Carolina

North Carolina Power Outages Map

<https://poweroutage.us/area/state/north%20carolina>

Road Closures

For information about road closures, you may dial 511 or obtain information online at <https://drivenc.gov>.

North Carolina Department of Public Safety

<https://www.ncdps.gov/our-organization/emergency-management>

<https://www.readync.gov>

<https://www.facebook.com/NCEmergency>

<https://www.facebook.com/NCEmergency>

North Carolina Sheriffs' Association

<https://ncsheriffs.org>

North Carolina Department of Health and Human Services

- Supplemental Nutrition Assistance Program (SNAP)
<https://www.ncdhhs.gov/divisions/child-and-family-well-being/food-and-nutrition-services-food-stamps/apply-food-and-nutrition-services-food-stamps>
- Low Income Energy Assistance (LIEAP)
<https://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap>
- Work First Family Assistance
<https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance>

Virginia

Virginia Power Outages Map

<https://poweroutage.us/area/state/virginia>

Road Closures

For information about road closures, you may dial 511 or obtain information online at <https://511.vdot.virginia.gov>.

Virginia Department of Emergency Management

<https://www.vaemergency.gov>

<https://www.facebook.com/VAemergency>

<https://x.com/vdem>

Virginia Sheriffs' Association

<https://vasheriff.org>

Virginia Department of Social Services

- Supplemental Nutrition Assistance Program (SNAP)
<https://www.dss.virginia.gov/benefit/snap.cgi>
- Energy Assistance (EA)
<https://www.dss.virginia.gov/benefit/ea>
- Temporary Assistance for Needy Families (TANF)
<https://www.dss.virginia.gov/benefit/tanf>