

Register for the Member Website

- 1
 - Go to your Health Advocate website
 - Type the name of your organization and select it from the drop-down box
 - Click **Continue**

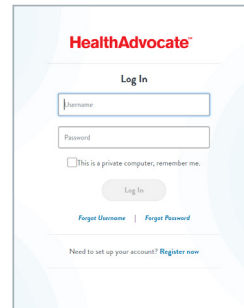
- 2
 - Click **Register Now**

- 3
 - Enter your personal information
 - Click **Save and Continue**

- 4
 - Create a unique **username** and **password**
 - Provide an active **email address**
 - Enter your mobile number (optional)

- 5
 - Select security questions
 - Read Privacy Statement and Terms and Conditions
 - Place a check mark in the box indicating the terms have been accepted
 - Click **Submit**

- 6
 - You will receive a message confirming your registration
 - Prior to logging in for the first time, you will need to **verify your account** through your email



HealthAdvocate™

Log In

Username

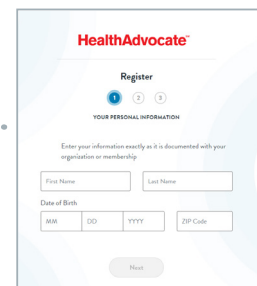
Password

☐ This is a private computer, remember me.

Log In

[Forgot Username](#) | [Forgot Password](#)

Need to set up your account? [Register now](#)



HealthAdvocate™

Register

1 2 3

YOUR PERSONAL INFORMATION

Enter your information exactly as it is documented with your organization or membership.

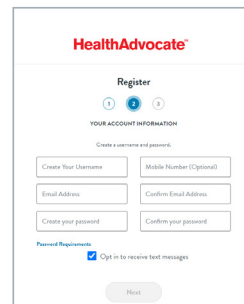
First Name

Last Name

Date of Birth

MM DD YYYY ZIP Code

Next



HealthAdvocate™

Register

1 2 3

YOUR ACCOUNT INFORMATION

Create a username and password.

Create Your Username

Mobile Number (Optional)

Email Address

Confirm Email Address

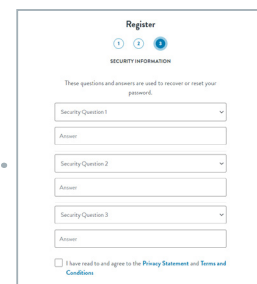
Create your password

Confirm your password

Password Requirements

☒ Opt in to receive text messages

Next



HealthAdvocate™

Register

1 2 3

SECURITY INFORMATION

These questions and answers are used to recover or reset your password.

Security Question 1

Answer

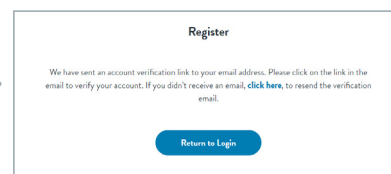
Security Question 2

Answer

Security Question 3

Answer

☐ I have read to and agree to the [Privacy Statement](#) and [Terms and Conditions](#)



Register

We have sent an account verification link to your email address. Please click on the link in the email to verify your account. If you didn't receive an email, [click here](#), to resend the verification email.

[Return to Login](#)

Securing Your Account



- 1 When you log in to the website for the first time, you will be asked to verify your identity. Click on **Request Code** to begin

HealthAdvocate™

Verify your identity

We need to verify your identity before you log in.

[i*****@deltrast.com](#)

Request Code

[I no longer have access to this email address](#)

- 2 Check your email to obtain your code. Keep your Health Advocate website up as you do so.

From: no-reply@healthadvocate.net <no-reply@healthadvocate.net>
Sent: Friday, July 15, 2022 12:48 PM
To: i*****@deltrast.com; MSP-STAGE <MSP-STAGE@healthadvocate.com>
Subject: Your requested Health Advocate access code

We received your request to log in from a device that's not yet registered.
Please enter the following access code in the Health Advocate member portal:
339439
This code expires in 10 minutes.

- 3 Return to the website and enter the code in the box. Check **Remember this device** if you do not want to complete this process each time you sign on. Click **Submit**.

HealthAdvocate™

Verify Your Identity

The system has emailed you a code. Please check your email and enter the code in the box below. You will then have access to your account.

3 3 9 4 3 9

☒ Remember this device.

Submit

[Request a new code.](#)

- 4 From here, you will be logged in to the Health Advocate website. The device will be recognized as secure.
Please note: Each time you log in from a new device, you will be asked to repeat this process.



877-325-7265

Email: answers@HealthAdvocate.com



Web: HealthAdvocate.com/deltatrust

HealthAdvocateSM